



Volunteer Centres
Lincolnshire



Voluntary ▶
CENTRE Services



Voluntary
Engagement Team
Linking Differently to
Health and Care

Lincolnshire Volunteers Programme

Digital Platform

What is the new digital volunteering platform?

- Lincolnshire-wide platform for organisations to advertise and promote their volunteering opportunities.
- The platform is powered by TeamKinetic
- The new system will be the main database used by Voluntary Centre Services and Lincolnshire CVS to promote and manage volunteering activity.
- Volunteers and organisations can ‘self serve’ on the site or can be supported by Lincolnshire Volunteer Centres.
- <https://lincolnshirevolunteers.teamkinetic.co.uk/>

What does it look like to volunteers?

- Volunteers can browse opportunities before registering.
- Home-based opportunities can be added to the search list.
- A distance radius can be selected from any location - this is pre-populated if the volunteer is logged in.

The screenshot shows a web application for finding volunteer opportunities. At the top is a navigation bar with links for Home, Calendar, Login, Register, About Us, Get In Touch, Events, Search, and a language selector. Below this is a search bar with the following fields: 'Search Opportunities' (text input), 'Home Opps' (dropdown menu set to 'No'), 'Within' (dropdown menu set to 'Any distance'), and 'From' (text input with location icons). A 'SEARCH' button is on the right, and a 'more options' link is below it. Below the search bar, it says '3 Opportunities (Latest)' and a 'PRINT' button is on the right. A filter sidebar on the left shows 'Filters' with sections for 'Categories' (Community Development (2), Music (1)), 'Opps you can do anywhere', 'Opps at a set location', 'Badges', and 'Organisations'. The main content area shows a photo of a group of people in a garden, with the breadcrumb 'Community Development > Voluntary Centre Services' and the title 'VCS Volunteer Advisor'. Below the title is a short description: 'Voluntary Centre Services supports volunteers and voluntary and community organisations across West Lincolnshire.'

What does it look like to volunteers?

- Volunteers can refine their search results by:
 - Opportunity Category
 - Location - map function
 - Opportunity Badges
 - Organisation providing the opportunity
 - Search 'tags'

Filters

Categories

- Community Development (2)
- Music (1)

Opps you can do anywhere

Opps at a set location

Badges

Organisations

- Vinyl Nights CIC (1)
- Voluntary Centre Services (2)

Tags

- Advice and support (2)
- Community (2)

... Compact Latest Category Map



[Community Development](#) > [Voluntary Centre Services](#)

VCS Volunteer Advisor

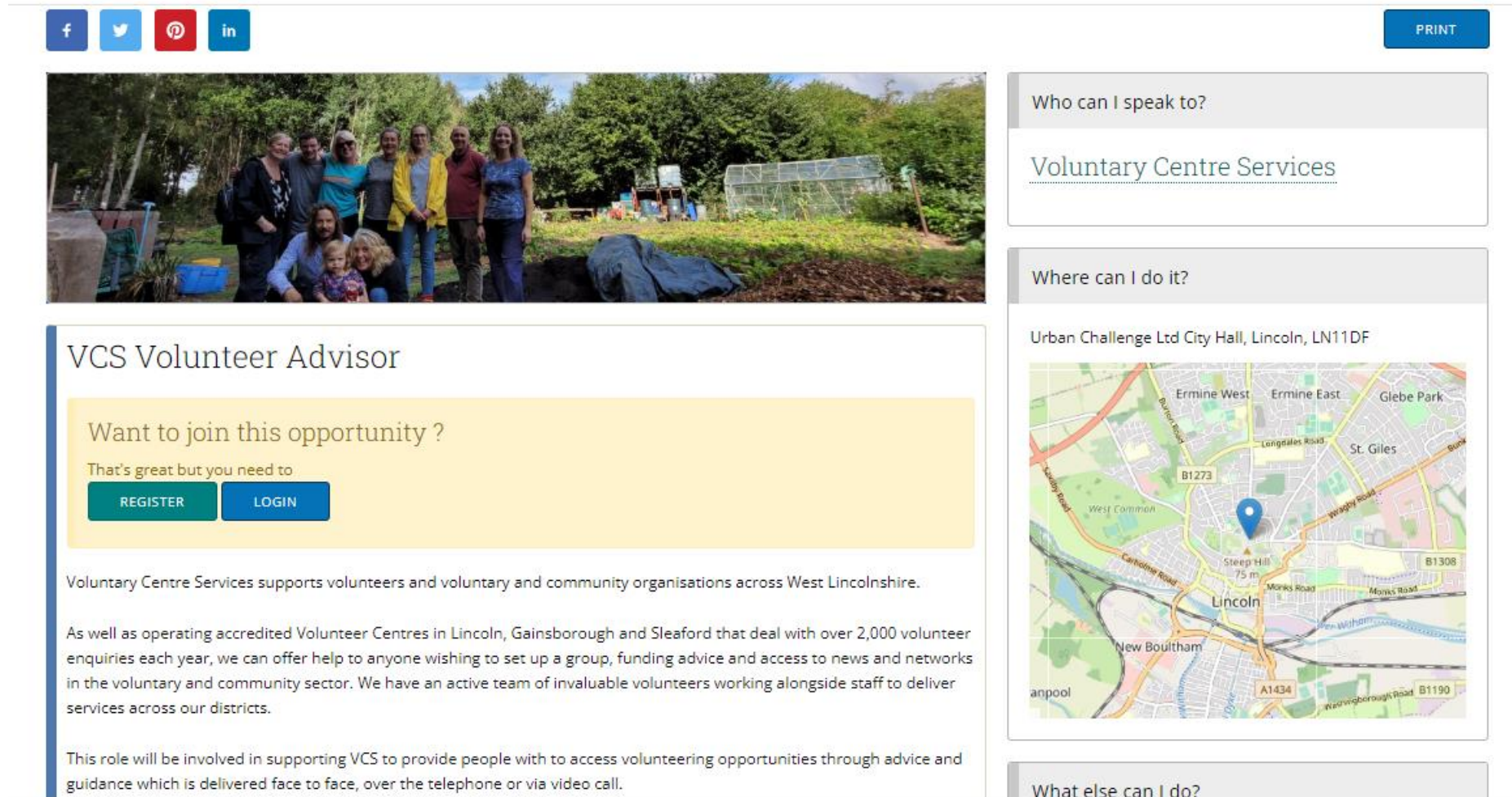
Voluntary Centre Services supports volunteers and voluntary and community organisations across West Lincolnshire.

As well as operating accredited Volunteer Centres in Lincoln, Gainsborough and Sleaford that deal with over 2,000 volunteer enquiries each year, we can offer help to anyone wishing to set up a group, funding advice and access to news and networks in the voluntary ... [More details](#)

 [advice and support](#) [community](#)

What does it look like to volunteers?

- Share to social media buttons
- Opportunity image
- View more information about the opportunity provider - provider public profile space.
- Map showing location - this will show journey routes when logged in.
- Opportunity description



The screenshot shows a web page for a volunteer opportunity. At the top left, there are social media sharing icons for Facebook, Twitter, Pinterest, and LinkedIn. To the right is a 'PRINT' button. Below the icons is a large photograph of a group of about ten people, including children, standing in a garden or allotment area with a greenhouse in the background. Underneath the photo is the title 'VCS Volunteer Advisor'. A yellow banner contains the text 'Want to join this opportunity?' followed by 'That's great but you need to' and two buttons: 'REGISTER' and 'LOGIN'. Below this is a paragraph of text: 'Voluntary Centre Services supports volunteers and voluntary and community organisations across West Lincolnshire. As well as operating accredited Volunteer Centres in Lincoln, Gainsborough and Sleaford that deal with over 2,000 volunteer enquiries each year, we can offer help to anyone wishing to set up a group, funding advice and access to news and networks in the voluntary and community sector. We have an active team of invaluable volunteers working alongside staff to deliver services across our districts.' Another paragraph follows: 'This role will be involved in supporting VCS to provide people with to access volunteering opportunities through advice and guidance which is delivered face to face, over the telephone or via video call.' On the right side of the page, there are three sections: 'Who can I speak to?' with a link to 'Voluntary Centre Services'; 'Where can I do it?' with a map showing the location of 'Urban Challenge Ltd City Hall, Lincoln, LN11DF'; and 'What else can I do?'.

What does it look like to volunteers?

This role will be involved in supporting VCS to provide people with to access volunteering opportunities through advice and guidance which is delivered face to face, over the telephone or via video call.

You will be working with staff to:

- Conduct volunteer appointments
- Make referrals to volunteer involving groups and organisations
- Create/update volunteer records on our central database

Appointments may be in person or by phone.

We are looking for volunteers who would be available on Mondays or Thursdays.

🛠️ Perks and Benefits

- All volunteers are offered 1:1 supervision meetings on a regular basis.
- New volunteers are offered the opportunity to shadow others in similar roles and engage with a variety of activities within the office.
- Relevant training will be offered and all VCS volunteers have the opportunity to attend our internal training sessions free of charge.
- Occasionally additional training opportunities are made available in a variety of subject areas.

What you could get out of it Our volunteers are invited to participate in regular team meetings and social activities. This is an excellent opportunity to gain experience working in an office environment and within a charitable organisation. Every day is different and volunteers can enjoy varied and interesting activities.

🔧 Skills You'll Need

We are currently seeking volunteers with excellent listening and communication skills to help us advise potential volunteers who contact our centres on a daily basis.

Your knowledge and experience of volunteering, open mindedness and willingness to listen will help you to encourage volunteers to overcome barriers and find opportunities that are tailored to suit their needs.

- Search 'tags'
- Important opportunity info
- Ability to follow opportunity providers and types - notified by email
- Flexible or session-based opportunities

What else can I do?

[Outreach and Volunteering Access Points Volunteer \(Lincoln\)](#)

We're looking for people with excellent listening and communication skills to provide advice and information ...

- Opportunity sections:
 - Perks and Benefits
 - Skills you will need
- 3 related opportunities shown on the right



Advice and support

Community



You must be over 18 years old

Applicants will be shortlisted

Accessible

Expenses Paid

FOLLOW PROVIDER

FOLLOW OPP TYPE



When can I do it?

This is a flexible opportunity and you will be required to agree when you can attend directly with the provider of the opportunity.

From Monday 06 November 2023 till Wednesday 06 November 2024

REGISTER

LOGIN

Volunteer Profile - What can volunteers use it for?

- Edit profile details
- View and manage opps
- Access links to external training opportunities
- Earn achievement badges
- Log volunteer hours
- Communicate with opportunity providers

The screenshot displays a volunteer profile interface. On the left is a vertical navigation menu with icons and labels: Home, Profile (highlighted), Opportunities, Meetings, Events, ID Badge, Achievements, Docs & Qualifications, Feedback, Notifications, Message Inbox, Resources & Help, and Training. The main content area is divided into two sections. The top section, 'Current Photo', shows a placeholder profile picture and a 'Choose profile picture' field with a 'Choose File' button and 'No file chosen' text, followed by an 'UPLOAD' button. The bottom section, 'Personal Details', contains several form fields: 'Name' (Abigail), 'Surname' (Taylor), 'Your date of birth' (20/04/1990), 'Your mobile number' (07851087741), 'Your email address' (abigail@voluntarycentreservices.org.uk), 'You identify your gender as' (Female), 'Ethnicity' (White British), 'Do you consider yourself to have a disability?' (No), and a final question: 'Do you have any disability, illness, allergies or support requirements we should be aware of?'.

What are the benefits to volunteers?

- ▶ Volunteers can easily find opportunities that suit their motivations and interests
- ▶ Location-based and category-based algorithms support volunteers to find the most suitable opportunities
- ▶ Volunteers can access a Lincolnshire-wide marketplace of volunteering opportunities that has been supported by Volunteer Centres Lincolnshire
- ▶ Links to training opportunities
- ▶ Easily communicate with opportunity providers
- ▶ Ability to follow providers and categories for future engagement

What does it look like to organisations?

- Own dashboard for:
- Adding and managing opps
- Viewing details of interested volunteers
- Managing linked volunteers
- Communicate with volunteers within the system
- Reporting and analysis for opportunities
- Optional: logging volunteer hours

The screenshot displays a web-based dashboard for managing volunteers. At the top, there is a navigation bar with a 'Logout' button, a search bar, and a user profile icon. Below this is a secondary navigation bar with tabs for 'Manage Volunteers', 'Opportunities', 'Reporting', 'Account', and 'Help & Resources'. The main content area is titled 'Summary' and features four key metrics: 'Active Volunteers' (1), 'Logged Hours' (0), 'Opportunities' (3), and 'Sessions' (3). Below these metrics are three panels: 'Opportunities Waiting to be Authorised', 'Volunteer Hours Logged', and 'Emails'. The 'Emails' panel shows a notification with the subject 'A volunteer has joined your opportunity' and details about a volunteer named Test committing to an outreach event on Wednesday 15 November 2023. The email text includes contact information and a link to the volunteer management system.

Logout

search

Manage Volunteers Opportunities Reporting Account Help & Resources

Summary

Open Opportunities

Tasks

Summary

1 Active Volunteers

0 Logged Hours

3 Opportunities

3 Sessions

Opportunities Waiting to be Authorised

Volunteer Hours Logged

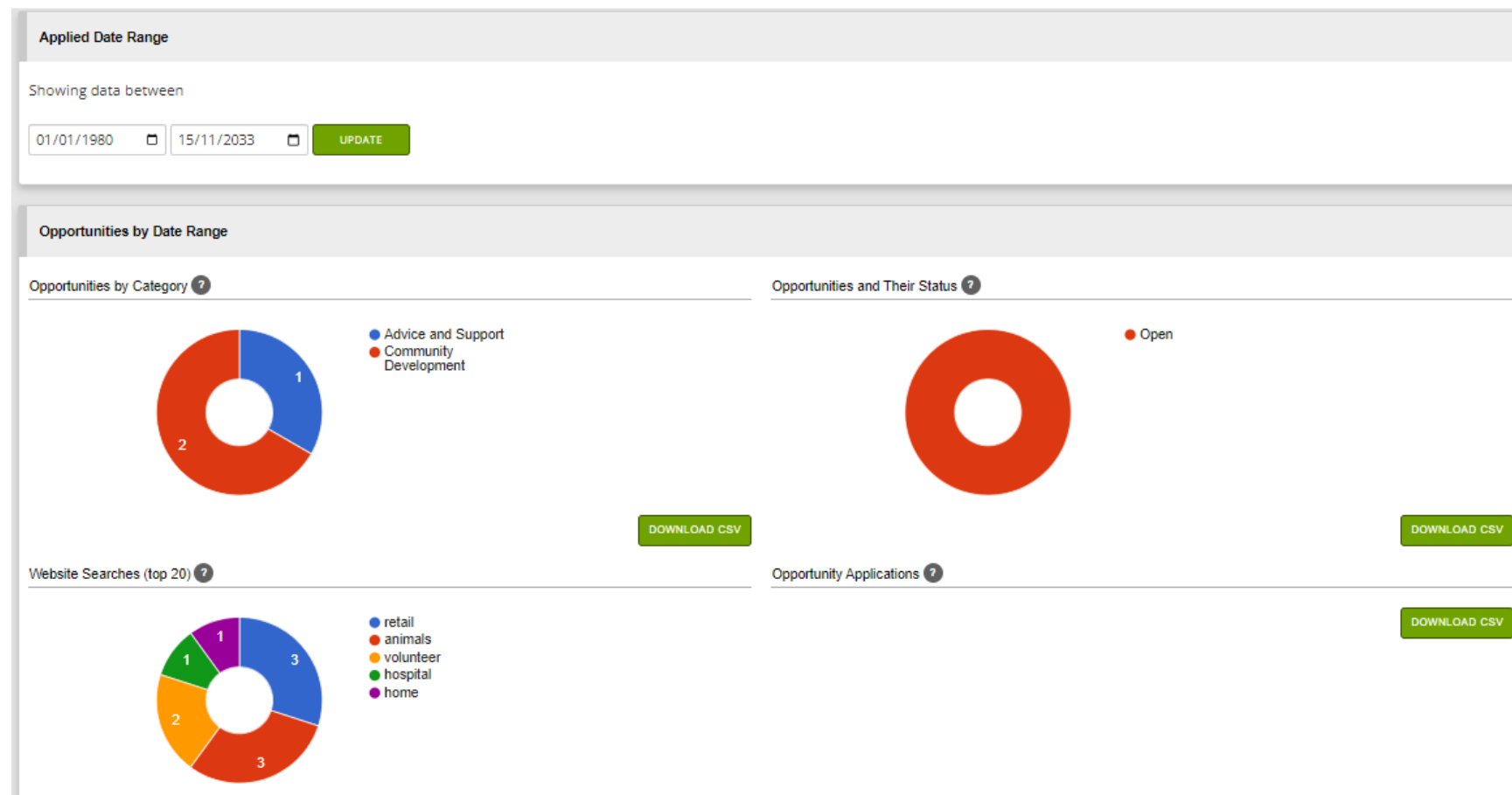
Emails

Subject: A volunteer has joined your opportunity

Test has committed to the Outreach volunteers to support events in local communities opportunity starting on Wednesday 15 November 2023. We encourage you to contact the volunteer directly via email at stevenhall4@gmail.com to confirm their place on your opportunity. Volunteers are much more likely to attend your opportunity if contacted directly, which reassures them that the opportunity is proceeding as planned. You can check the volunteers for this opportunity at https://incolnshirevolunteers.teamkinetic.co.uk/vk/providers/placementID=10214677&panel=panel_Volunteers. If you have any questions you can reply to this email or call on 01522 551683. Thanks again Wednesday, 15 Nov 2024 | Incolnshire Volunteers

What does it look like to organisations?

- Reports and analysis pages
- Provide reports on:
 - Opportunities and how they are performing
 - Volunteer demographics, location and activities
 - Optional: volunteering hours completed.
- All data can be downloaded to CSV



Public profile space for organisations

Voluntary Centre Services



Voluntary Centre Services supports volunteers and voluntary and community organisations across West Lincolnshire.

As well as operating accredited Volunteer Centres in Lincoln, Gainsborough and Sleaford that deal with over 2,000 volunteer enquiries each year, we can offer help to group, funding advice and access to news and networks in the voluntary and community sector. We have an active team of invaluable volunteers working alongside districts.

Our services are delivered in three local authority Districts of West Lincolnshire, known locally as VCS Lincoln, VCS North Kesteven and VCS West Lindsey.

Our mission is to enable the development of stable, thriving communities with the capacity to plan and manage lasting improvements to their quality of life

Our Core Values are:

- Empowerment – We see the potential of individuals and communities, and support their development
- Quality – We are committed to delivering high quality services and being recognised for the skills of our team

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- Empowerment – We see the potential of individuals and communities, and support their development
- Quality – We are committed to delivering high quality services and being recognised for the skills of our team
- Integrity – We demonstrate honesty, respect for others and trustworthiness in all we do
- Inclusivity – We believe everyone has a valuable contribution to make, and we encourage participation

Voluntary Centre Services (VCS) is operated by Urban Challenge Ltd, a registered charity and company limited by guarantee.

Follow provider ?

Opportunities



Thursday 26 October 2023

[Outreach and Volunteering Access Points Volunteer \(Lincoln\)](#)



[... details](#)

REGISTER AND JOIN OPPORTUNITY



Monday 6 November 2023

[VCS Volunteer Advisor](#)

Urban Challenge Ltd City Hall, LN11DF



[... details](#)

REGISTER AND JOIN OPPORTUNITY



Wednesday 15 November 2023

[Outreach volunteers to support events in local communities](#)



[... details](#)

REGISTER AND JOIN OPPORTUNITY

- Opportunities provided by the organisation are listed at the bottom of the public profile space.

- Organisation public profile space provides volunteers with more information about who is hosting the opportunity.

What are the benefits to Organisations?

- ▶ Involvement on a public-facing Lincolnshire-wide marketplace of volunteering opportunities
- ▶ Ability to showcase opportunities to volunteers registered to the system, depending on their location and interests
- ▶ Ability to self-serve within the platform; organisations have their own login and dashboard from which they can create, edit and manage opportunities.
- ▶ Organisations can invite existing volunteers to the platform and use it as a CRM, including communication with volunteers through the platform and setting up opportunity sessions which can be joined by ‘trusted’ volunteers
- ▶ Ability to log volunteer hours
- ▶ Reporting and monitoring functionality to see how opportunities are performing
- ▶ Easy sharing to social media
- ▶ It is **FREE** for volunteer-involving organisations to use

How can you register onto the system?

- Organisations can self-register using this link:
<https://lincolnshirevolunteers.teamkinetic.co.uk/volunteers/registration-provider>
- Once registered, organisations can create their opportunities from their dashboard as well as add content to their public profile page.
- For further information and support registering onto the system, please contact:
abbi@voluntarycentreservices.org.uk